

NEW CUSTOMER INFORMATION

HOME COMFORTS

We encourage you to bring a few of your cats' home comforts, such as a toy or a blanket with your home scent to help them settle in. We do have a wide variety of toys, fluffy blankets, beds for your cat to delve into. It is not a problem if you choose to not bring any home comforts along.

FOOD

At Meow Manor we offer a menu selection of wet and dry foods. If there is a particular food your cat prefers (e.g. cooked salmon) then we are more than happy to prepare and serve as long as you supply us with enough for the duration of your cat's stay. If your cat is on a special diet or requires any medication then please let us know when booking your cat's stay.

NEW CATS

If you are a new guest at our cattery then we appreciate a little note explaining your cats likes and dislikes, this will allow us to gain your cats trust and make them feel at home. We are more than happy to groom your cat during its stay as long as the cat is happy for us to do so, for regular grooming, please provide your own brush if you wish for us to do so.

VACCINATION REQUIREMENTS

Your cat will only be accepted for boarding with a current vaccination certificate or full medical history from your vet. The cat must be clearly identifiable (preferably by microchip) on the current vaccination record or medical history from your vet. Clearly identifiable by microchip and/or full cat details. This will detail at least the last 2 vaccinations your cat received and show that they have full vaccination against cat flu and feline enteritis, with the last injection being within the last 12 months and the next booster due the following year.

The first set of vaccines from your vet (as a kitten or a restart) will be a course of 2 injections 3 or 4 weeks apart, when your cat will be fully protected. From then boosters are required every year to keep full protection up to date. Please note that there must be a minimum 2 week wait after receiving the 2nd dose of the 2-injection course or an annual booster (if more than a year has passed since the last booster) before your cat can stay. This is to ensure that your cat has built up full immunity which takes around 10 days from the date the vaccine was administered. If the annual booster is given on or before the due date, there is no requirement for the 2 week wait before coming on holiday. If your cat's booster is due whilst staying with us, it will need to be done before arrival. We will request a copy of your cats up to date vaccination card in advance if we don't already have one on file. If your registered veterinary practice is refusing to administer a booster vaccination within the 12 month period, we advise you use a different veterinary practice. Please note that if your cat does not meet our vaccination requirements by the time they arrive, then they will not be able to stay, and the booking will be treated as a cancellation.